

# Easy registration and scheduling for staff and patients

Efficient patient registration and scheduling are crucial for enhancing patient satisfaction, minimizing wait times, and maintaining practice profitability. In an era of healthcare consumerism and expanded care access, streamlining these processes from the start can help support a positive experience for both patients and providers. Oracle Health Patient Administration, our new and modernized front-office solution, is a SaaS offering built on Oracle Cloud Infrastructure (OCI) that provides front-desk and patient self-service workflows to help enhance usability. Oracle Health Patient Administration simplifies registration and scheduling processes with easy-to-use, state-of-the-art tools for administrative staff and the patients they serve.

Together, with Oracle Health Patient Administration and Oracle Health Patient Portal (cloud service), Oracle Health offers the first patient-centric solutions from an EHR vendor specifically designed to empower patients to manage their healthcare journey actively and seamlessly.

## Empower patients

Oracle Health Patient Administration provides self-service capabilities that enable patients to complete scheduling and registrations tasks themselves, including registering, confirming, and checking in for upcoming appointments. These self-service capabilities deliver patients convenience while freeing your staff to perform other important duties. The new self-service workflows help reduce phone calls and front-office workload by enabling patients to complete these functions independently.

By integrating with the Oracle Health Millennium Platform, the information captured by patients is available to all users in near real time without requiring staff intervention or complex configurations.

## Optimize staff workflows

Oracle Health Patient Administration helps ambulatory practice staff coordinate care with guided workflows and task automation for scheduling and registration. Guided processes offer personalized recommendations to optimize staff workflows and productivity, helping users know what steps to complete and when within their workflow.

In addition to modernizing the user experience with guided workflows, Oracle Health Patient Administration also offers additional task automation to help reduce staff time and effort. For example, Oracle Health Patient Administration leverages AI and machine learning technology to reduce manual processes, such as capturing information from driver licenses and insurance cards. With a fully responsive user experience—supported by desktop, mobile, and tablet devices—you can also provide staff advanced flexibility in how they engage patients to increase end-user accessibility.

## Accelerate delivery

Oracle Health Patient Administration is a cloud-native, SaaS-based solution powered by Oracle Cloud Infrastructure (OCI), which provides the same military-grade security used to protect the most sensitive data at

some of the largest and most sophisticated businesses, national defense agencies, and governments around the world. The solution directly integrates with the Oracle Health Millennium Platform, enabling easy adoption of new enhancements—by persona and care venue. Oracle Health Patient Administration solution will leverage existing data models, database tables, helping limit implementation effort for existing customers.

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